# Effective Use of Interactive eLearning Techniques

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### **Disclosures**

None

### Objective

### Discuss interactivity in eLearning with a focus on large groups

### **Key Questions**

- What is interactivity?
- Does interactivity make a difference to learning?
- Does gain or confirmation in knowledge lead physicians to change and improve their practice?

#### Davis et al. (JAMA 1999)

Reviewed studies meeting following criteria:

- RCT of educational interventions (eg rounds, conferences)
- Objective determination of performance in workplace or health care outcomes (eg patient adherence to medications)
- Over 50% of audience were practicing physicians
  - Number of studies found after formal search
- n=14 studies with 17 CE interventions

### Davis et al. (JAMA 1999)

#### Looked at

- Didactic sessions (lectures with minimal audience interaction)
- Interactive sessions (used techniques such as role play, case solving)
- Mixed sessions
- Presence of enabling elements, eg educational materials

#### **Definition of Outcomes**

#### **Positive**

 One or more primary outcome measures related to physician performance in workplace or patient health care showed a significant change

#### Negative

No change occurred

Davis et al. JAMA 1999

### Results (17 interventions)

Didactic sessions (n=4)

- None positive
   Interactive sessions (n=6)
- 4 positive
   Mixed sessions (n=7)
- 5 positive

Davis et al. JAMA 1999

### Meta-analysis 31 studies/61 interventions Mansouri and Lockyer, 2007

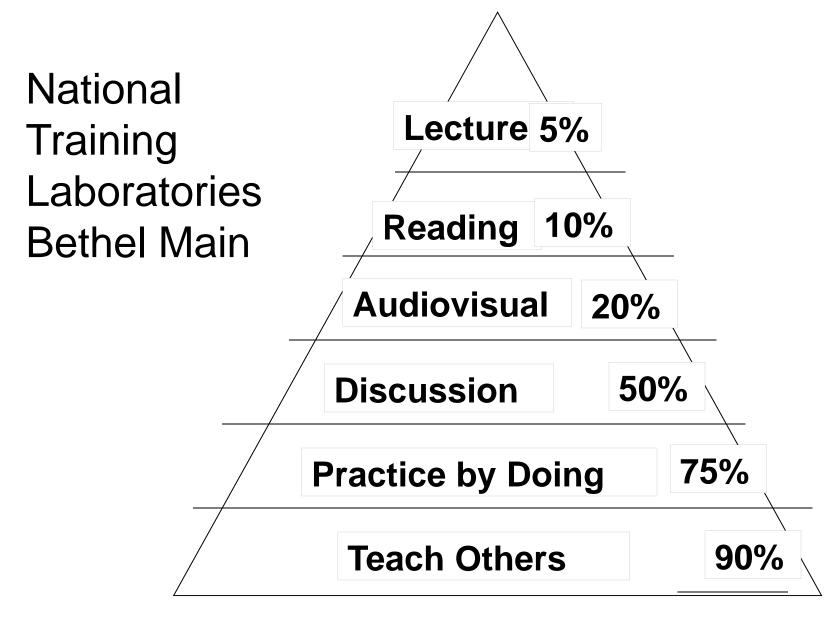
Traditional passive CE approaches (eg. conference and lectures)

- May increase knowledge and awareness of issues
- Not associated with changes in physician performance or patient outcomes

Interactive approaches

Increase effect size of CE interventions

The Learning Pyramid: Average Retention Rate



# Simple Interactive Face-to-Face Techniques for Large Groups

### **Examples**

- Opening question related to clinical experience with a problem
- Quizzes with flash cards
- Show of hands
- Think pair share

# Examples of Large Group eLearning Formats

- Videoconferencing
- Webcasting and webinars

### Videoconferencing

- Two or more sites communicate
- Real time two way video and audio transmission
- Private (i.e., participating sites must sign and are identified)
- Examples
  - a) Television quality equipment
  - b) Skype
  - c) Google Hangouts

#### Webcasts

- Real time or recorded video and audio broadcast over the internet
- Limited two-way interaction
- Not private
  - a) Don't know who is listening or watching
  - b) Only know IP address in hindsight

# Interactive eLearning Techniques for large groups

Very little literature on what works

### Videoconferencing

Photos and video will be shown

# Making videoconferences interactive with large groups?

- Safe approaches
- "High risk" approaches

# Interactivity in Videoconferences with Large groups?

### Safe approaches

- Live patient interviews with audience asking questions
- Preconference surveys with presenter reporting during rounds
- Presenter asks questions that will evoke audience responses
- Effective approaches to question period

### "High Risk" Approaches

### Examples

- Think-pair-share
- 1-2-4-All

See www.liberatingstructures.com for examples of interactive techniques (Under LS Menu)

# Encouraging Interactivity During Question Period

Tips for videoconference rounds chairs and presenters

- Invite questions and comments "without" going from site to site
- Consider all sites as part of one virtual auditorium
- Avoid focusing on host site where chair is located
- Look at the camera, i.e. the audience

# Other Interactive eLearning Techniques for Large Groups

#### Examples

- Ask questions, eg tests to be done for diagnosis and ask audience to write down the answer
- Email or text questions to host site

# Evaluation of Interactive of Techniques is Essential

### Conclusions/Key Messages

#### Interactive techniques for large groups

- Enhances learning in general
- Well defined for face-to-face learning
- Not well-defined for eLearning formats in large groups

#### Research

 Needed to determine effective interactive techniques for large groups





#### References

- Davis D et al. Journal of the American Medical Association, 282:867-74, 1999
- Mansouri M & Lockyer J. J of Continuing Education in the Health Care Professions, 27 (1):6-15, 2007
- www.liberatingstructures.com



